



May 13-14, 2026

Enrich Contract Billing & CPI Operations Workshop: Improving Billing Accuracy and CPI Management

Course Purpose

Enable Operations, Finance, and Billing teams to confidently prepare, execute, and validate CPI contract adjustments within Enrich. Participants will learn how to identify CPI-eligible contracts, run CPI increases, update contract rates, and troubleshoot billing issues while maintaining accurate reporting and customer communication.

Why You Should Attend

Contract billing accuracy is critical to revenue integrity and customer trust. This hands-on workshop provides practical experience managing CPI adjustments, updating contract rates, consolidating billing, and resolving billing issues inside Enrich.

What You'll Gain

Confidence managing CPI adjustments and contract billing updates.

Hands-on CPI calculation exercises.

Real leasing and billing examples.

Practical billing troubleshooting techniques.

Improved reporting and billing analysis skills.

Course Structure Overview

Day	Title	Duration	Key Focus
Day 1	Welcome & Overview	Session	Introduction to workshop objectives and workflow overview
Day 1	Preparing Contract Data	Session	Identifying CPI-eligible contracts
Day 1	Running CPI Increases	Session	Calculating and updating contract rates
Day 1	Communication & Validation	Session	Customer letters and billing review
Day 2	Contract Rate Updates	Session	Managing fixed and variable contract rates
Day 2	Consolidated Billing	Session	Combined invoice setup
Day 2	Billing Problem Solving	Session	Troubleshooting billing issues
Day 2	Reports & Analysis	Session	Customizing billing reports and reviewing results

Improve Billing Accuracy and Manage CPI Adjustments with Confidence.